

1985-157-C

October 2, 2009

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Re: Authorized Utility Representative Form for Palmetto Net, Inc.

Dear Sir or Madam,

Enclosed is the updated Authorized Utility Representative Form for Palmetto Net, Inc. Please update your records to indicate the current information in order to assist in the proper routing of all correspondence and invoices.

Thank you very much for your assistance.

Sincerely,

Mark Burgess

Mark Burgess
Controller

Enclosure

cc: Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, SC 29201

RECEIVED

OCT 06 2009

PSC SC
DOCKETING DEPT.

CERTIFICATED COMPANY INFORMATION

Palmetto Net, Inc.	
Company Name	FEIN/SSN
Palmetto Net, Inc.	803-726-8300
Dbaf/ka	Telephone #
P.O. Box 507	
Mailing Address	
Columbia, SC 29202-0507	
City, State, Zip Code	
1500 Hampton Street, Suite 103	
Business Location	
Columbia, SC 29201	Richland
City, State, Zip Code	County

REGISTERED AGENT INFORMATION

Registered Agent:	M. John Bowen, Jr.
Mailing Address:	1301 Gervais St, 18 th Floor
	Columbia, SC 29201
City, State, Zip Code	

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- Grey Humphrey, President
- A. **General Manager** (Include Address if different than above)
803-726-4080 / 803-726-8311 /grey.humphrey@palmettonet.com
Telephone Number / Facsimile Number / E-mail Address
- Nicole Price
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
803-726-8302 /803-726-8311 /nicole.price@palmettonet.com
Telephone Number / Facsimile Number / E-mail Address
- Nicole Price
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
803-726-8302 /803-726-8311 /nicole.price@palmettonet.com
Telephone Number / Facsimile Number / E-mail Address
1-800-333-2949
- C2. **Customer Contact** (Toll Free Number)
- John Flake
- D. **Engineering Operations** (Include Address if different than above)
803-726-8317 /803-726-8311 /john.flake@palmettonet.com
Telephone Number / Facsimile Number / E-mail Address

- Kevin Comalander
- E. **Test and Repair** (Include Address if different than above)
803-726-8318 /803-726-8311 /Kevin.comalander@palmettonet.com
Telephone Number / Facsimile Number / E-mail Address
Network Operations Center (NOC)
- F. **Emergencies** (During Non-Office Hours)
800-277-4105 /803-726-8311 /noc@palmettonet.com
Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- Mark Burgess, Controller
- G. **Regulatory Officer** (Include Address if different than above)
803-726-8313 /803-726-8311/ mark.burgess@palmettonet.com
Telephone Number / Facsimile Number / E-mail Address
N/A
- H. **Dual Party Mailings** (Name)
(Mailing Address)
/ /
Telephone Number / Facsimile Number / E-mail Address
N/A
- I. **Interim LEC Fund Mailings** (Name)
(Mailing Address)
/ /
Telephone Number / Facsimile Number / E-mail Address
Mark Burgess, Controller
- J. **Universal Service Fund Mailings** (Name)
P.O. Box 507 Columbia, SC 29202-0507
(Mailing Address)
803-726-8313 /803-726-8311 / mark.burgess@palmettonet.com
Telephone Number / Facsimile Number / E-mail Address
- K. **Gross Receipts Mailings** (Name)
Mark Burgess, Controller
(Mailing Address)
803-726-8313 /803-726-8311 / mark.burgess@palmettonet.com
Telephone Number / Facsimile Number / E-mail Address

Mark Burgess

This form was completed by

Controller

Title

/ *Mark Burgess*

Signature

10/02/09

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC

Docketing Department

Post Office Drawer 11649

Columbia, South Carolina 29211

And

Office of Regulatory Staff

Attn: Jeanne Gordon

1401 Main Street, Suite 900

Columbia, South Carolina 29201